



New MRO Trainings Available - Register Now!

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Dear Stakeholder,

The Medical Resource Office (MRO) has added additional training opportunities for stakeholders in the Arizona Workers' Compensation system. Each webinar provides detailed information that past participants have noted to be insightful and practical. The topics focus on increasing knowledge and understanding of key elements in the system used daily by stakeholders.

Healthcare Providers who participate in the webinars will gain valuable information that improves office efficiency and ensures enriched engagements with payers and third-party administrators. The training track for healthcare providers is composed of four distinct webinars, presented in a condensed 30-minute format. The topics are:

- Arizona Workers' Compensation System Overview for Healthcare Providers
- Preauthorization and Peer Review Training for Healthcare Providers
- Billing, Appeals, and Disputes for Healthcare Providers
- Arizona Workers' Compensation Requirements for Healthcare Providers

Payers and Third-Party Administrators will also have opportunities to improve their knowledge and understanding by attending 50-minute webinars on:

- Treatment Guidelines, Preauthorization, and Peer Review for Adjusters
- Working With Healthcare Providers
- What Payers Should Know About the Fee Schedule

All of the webinars have been updated to include the most recent information and provide practical applications of the subject matter. Multiple dates with varying times are offered for each topic. Learn more about these training opportunities by visiting the [MRO webpage](#) and selecting the link in the "webinars" section or by [clicking here](#).

Regards,

The Industrial Commission of Arizona

